



# CHINATOWN & McCAULEY

SAFETY AND CLEANLINESS RESOURCES BOOKLET



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Compiled by Mark Davis (REACH Edmonton) and  
Gregory Brandenburg (City of Edmonton, McCauley Revitalization)

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# PROBLEM PROPERTIES



## EPS

Crimes in progress should be reported to Edmonton Police Service

### Resource:

Emergency: Call 911

Non-Emergency: 780.423.4567

## PROBLEM PROPERTY INITIATIVE

Improving community safety and livability, by coordinating the efforts of municipal and provincial agencies involved in licensing, regulation and enforcement concerns related to problem properties.

The Problem Property Initiative addresses chronic offenders (both residential and commercial) that require an enhanced multi-agency response. There are two confidential ways to report a problem property - either call 311 or report online. The confidential online reporting form below allows you to report concerns about a problem property in your neighbourhood.

### Resources:

Call 311

OR Report Online:

[https://www.edmonton.ca/residential\\_neighbourhoods/report-a-problem-property.aspx](https://www.edmonton.ca/residential_neighbourhoods/report-a-problem-property.aspx)

# PROBLEM PROPERTIES

## **MUNICIPAL (BYLAW) ENFORCEMENT, CITY OF EDMONTON**

Responds to concerns about private property standards, including buildings in disrepair, excessive accumulation of materials, derelict automobiles, discarded appliances, garbage and litter, long grass and weeds, graffiti, fire pits, noise, excessive odours and emissions.

Calling 311 allows the City to track all complaints. Anyone reporting via 311 is advised to request a file number. They can also request a call back from the Municipal Enforcement Officer for McCauley.

The following concerns can also be reported online: concerns about dead animal for removal from roadways or public land; dog barking excessively; property with excessive dog defecation; property with dangerous snow or ice on the sidewalk; unlicensed pet; untidy or unsightly property; noxious weed infestation on private property.

### **Resources:**

Call 311

OR Report Online:

[https://www.edmonton.ca/programs\\_services/bylaw-complaints.aspx](https://www.edmonton.ca/programs_services/bylaw-complaints.aspx)

## **SCAN (SAFER COMMUNITIES AND NEIGHBOURHOODS)**

A unit of the Alberta Sheriffs that helps keep communities safe by dealing with problem properties that are being used for specific illegal activity: drug trafficking, prostitution, child exploitation, gang-related crime.

### **Resources:**

Call 1-866-960-SCAN (7226)

OR Report Online:

OR: <https://www.alberta.ca/report-suspicious-property.aspx>



## NEEDLE DEBRIS



### CAPITAL CITY CLEAN UP (CCCU), CITY OF EDMONTON

CCCU is a City program to reduce litter, needle debris, and graffiti and fund sidewalk pressure washing in specific neighbourhoods and Business Improvement Areas. CCCU operates a needle drop box program and cleans up needles on public property.

#### Resource:

Call 311 to report needles on public property.

Safe Needle Guide

[https://www.edmonton.ca/programs\\_services/documents/COE\\_SafeNeedles\\_Disposal\\_Kit.pdf](https://www.edmonton.ca/programs_services/documents/COE_SafeNeedles_Disposal_Kit.pdf)

### BOYLE STREET VENTURES

A Boyle Street Community Services social enterprise offering a variety of services, including needle clean up, power washing and grass trimming. Offers free needle clean up on public and private property. Service is available Monday to Friday (9am-4pm) and Saturday (9am-noon). Calls to 311 requesting needle clean up on private property are now referred to Boyle Street Ventures.

#### Resource:

Call 780-426-0500 for service

### DOWNTOWN PROUD

A Boyle Street Community Services social enterprise providing litter and needle clean up on public property in Edmonton's core several days a week. Funded by Capital City Clean Up and the Downtown Business Association. This is a proactive (rather than on-call) service.

### MUSTARD SEEDWORKS

A partnership between Chinatown BIA, Capital City Clean Up, McCauley Revitalization, and Mustard Seed supports SeedWorks social enterprise to provide litter and needle clean up on public property in Chinatown and broader McCauley from June to December. Summer hours (June to September) are 32 hours per week in Chinatown BIA and 16 hours in broader McCauley. These hours are reduced to 28 hours and 14 hours in winter (October to December). This is a proactive (rather than on-call) service.

### SAFER MCCAULEY

An inclusive, community-driven safety initiative. It is a component of REACH Edmonton's Neighbourhood Organizing Initiative (NOI), which aims to connect, convene and activate community members in support of a preventive approach to community safety. Together with McCauley Revitalization, Safer McCauley coordinates regular community clean ups and activates the McCauley Litter Blitzes.

If your household and/or business requires a sharps container, please contact Mark Davis [mark.davis@reachedmonton.ca](mailto:mark.davis@reachedmonton.ca)

# COMMUNITY CLEANLINESS

LITTER, UNWANTED  
LARGE ITEMS & GRAFFITI)



## CAPITAL CITY CLEAN UP (CCCU), CITY OF EDMONTON

CCCU is a City program to reduce litter, needle debris, and graffiti and fund sidewalk pressure washing in specific neighbourhoods and Business Improvement Areas. Litter Clean Up Programs include group clean-ups, I5 to Clean, and school programs.

### Resources:

Call 311 to report litter, graffiti vandalism or discarded needles

Call 311 for CCCU program inquiries

Email: [capitalcitycleanup@edmonton.ca](mailto:capitalcitycleanup@edmonton.ca)

Webpage: [https://www.edmonton.ca/programs\\_services/graffiti\\_litter/cccu-get-involved.aspx](https://www.edmonton.ca/programs_services/graffiti_litter/cccu-get-involved.aspx)

## DOWNTOWN PROUD AND BOYLE STREET VENTURES

Social enterprise models in support of proactive litter and needle clean up on public property in Edmonton's core several days a week, as well as large item clean up, pressure washing and other services on request.

### Resources:

Call 780-426-0500

Jodi Phelan [JPhelan@boylestreet.org](mailto:JPhelan@boylestreet.org)

## MUSTARD SEEDWORKS

A partnership between Chinatown BIA, CCCU, McCauley Revitalization, and Mustard Seed supports SeedWorks social enterprise to provide litter and needle clean up on public property in Chinatown and broader McCauley from June to December. Summer hours (June to September) are 32 hours per week in Chinatown BIA and 16 hours in broader McCauley. These hours are reduced to 28 hours and 14 hours in winter (October to December). This is a proactive (rather than on-call) service.

## WASTE MANAGEMENT, CITY OF EDMONTON

Regular Big Bin Events take place from spring to fall allowing for community members to drop off large unwanted items free of charge.

### Resources:

For upcoming Big Bin Event information go to the following link:

[https://www.edmonton.ca/programs\\_services/garbage\\_waste/big-bin-events.aspx](https://www.edmonton.ca/programs_services/garbage_waste/big-bin-events.aspx)

# COMMUNITY CLEANLINESS

(LITTER & UNWANTED  
LARGE ITEMS)

## MCCAULEY COMMUNITY CLEAN UPS

Several partners, including McCauley Community League, McCauley Revitalization, Boyle Street Ventures E4C and Safer McCauley collaborate to offer this service several times a year. A contractor circulates McCauley to pick up illegally dumped junk and unwanted large items free of charge. Households and businesses simply place items in the alley behind their properties.

Community volunteers contribute to the Clean Ups by participating in a McCauley Litter Blitz.

For upcoming dates, refer to McCauley-based information sharers, including Boyle McCauley News, Safer McCauley, McCauley Neighbours.

Community members wanting to receive information about clean ups and other community activities can request to be added to Safer McCauley's direct email list by contacting Mark Davis: [mark.davis@reachedmonton.ca](mailto:mark.davis@reachedmonton.ca)

### Resources:

Greg Brandenbarg [gregory.brandenbarg@edmonton.ca](mailto:gregory.brandenbarg@edmonton.ca)

Mark Davis [mark.davis@reachedmonton.ca](mailto:mark.davis@reachedmonton.ca)

McCauley Community League: [league@mccauleycl.com](mailto:league@mccauleycl.com)

## SAFER MCCAULEY / MCCAULEY LITTER SQUAD / COMMUNITY VOLUNTEERS

Safer McCauley supports community members to participate in litter clean up. Safer McCauley coordinates with Capital City Clean Up to equip community members with litter and needle clean up materials. The McCauley Litter Squad undertakes regular one-hour Litter Blitzes, in coordination with City Big Bin events and McCauley Community Clean Ups. Participants who are willing can also pick up stray needles. McCauley households and businesses wanting a free litter kit (including litter grabbers) and/or a sharps container can contact Mark Davis directly (see below) or visit the Capital City Clean Up webpage (see above) for more information.

### Resources

Facebook: [www.facebook.com/safermccauley](https://www.facebook.com/safermccauley)

Mark Davis [mark.davis@reachedmonton.ca](mailto:mark.davis@reachedmonton.ca)

## LITTER PREVENTION

Unsecured garbage turns into loose litter. Where possible, lock up your garbage or keep it out of view until the day of collection. To reduce garbage rummaging please consider using clear transparent garbage bags.

# ILLEGALLY DUMPED JUNK

## MCCAULEY REVITALIZATION, CITY OF EDMONTON

For large items illegally dumped on your property and/or public property. A private contractor can be arranged to remove them.

### Resource:

Greg Brandenburg [gregory.brandenburg@edmonton.ca](mailto:gregory.brandenburg@edmonton.ca)

## COMMUNITY STANDARDS, CITY OF EDMONTON

Issues related to large dumped items at a problem property should be reported to 311. Reports will be investigated by Municipal Enforcement (Bylaw) Officers. Files involving repeat offenders may be referred to the Problem Property Initiative (see above).

### Resource:

Call 311

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## EMERGENCY AND NON-EMERGENCY

911 (emergency) and  
(780) 423-4567 (EPS Non Emergency)

## CHINATOWN BEAT

104 Ave to 108a Ave; 97 St to 101 St AND 104 Ave to 106 Ave;  
101 St to 105 St

### Resource:

[david.chow@edmontonpolice.ca](mailto:david.chow@edmontonpolice.ca)

## MCCAULEY / QUARTERS BEAT

Jasper Ave to 108a Ave; 95 to 97 St

### Resources:

[Andrew.Jarvis@edmontonpolice.ca](mailto:Andrew.Jarvis@edmontonpolice.ca)

[Corey.Grant@edmontonpolice.ca](mailto:Corey.Grant@edmontonpolice.ca)

[Steven.Lawn@edmontonpolice.ca](mailto:Steven.Lawn@edmontonpolice.ca)

[Greg.Quirke@edmontonpolice.ca](mailto:Greg.Quirke@edmontonpolice.ca)

## COFFEE WITH A COP

Coffee with a Cop brings police officers and the community members they serve together - over coffee - to discuss issues and learn more about each other. These events have taken place in both the Boyle and McCauley / Quarters Beats. Safer McCauley coordinates with EPS to co-present these events in the McCauley / Quarters Beat.

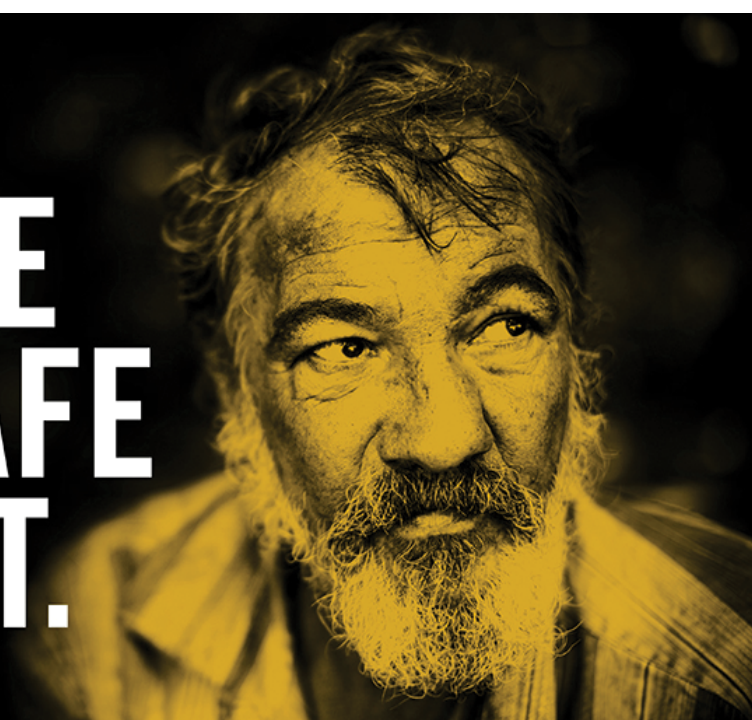
### Resource:

<https://www.facebook.com/epscrimeprevention/>

# EPS AND DOWNTOWN DIVISION BEATS



# HELP ME STAY SAFE TONIGHT.



WHEN YOU SEE A  
PERSON IN DISTRESS, **#JUSTCALL211** + PRESS 3



## 24/7 CRISIS DIVERSION

### 24/7 CRISIS DIVERSION

24/7 Crisis Diversion is a collaborative partnership with Boyle Street Community Services, Canadian Mental Health Association (211 program), HOPE Mission, REACH Edmonton and stakeholders from the Edmonton Police Service and Alberta Health Services Emergency Medical Services. The program dispatches crisis diversion teams around the clock, 365 days a year to respond to people who are in distress and vulnerable on the streets of Edmonton.

#### Resources:

To contact the 24/7 Crisis Diversion please call #211 + Press 3



## SAFER MCCAULEY

An inclusive, community-driven safety initiative. It is a component of REACH Edmonton's Neighbourhood Organizing Initiative (NOI), which aims to connect, convene and activate community members in support of a preventive approach to community safety.

Collaborates extensively with community members - and partners such as McCauley Revitalization, the McCauley Community League, the Problem Property Initiative, Capital City Clean Up, EPS, McCauley businesses, service agencies and social enterprises.

### Resource:

Mark Davis [mark.davis@reachedmonton.ca](mailto:mark.davis@reachedmonton.ca)

For up-to-date information regarding McCauley issues and activities, you are invited to visit and join Facebook @Safer McCauley: <https://www.facebook.com/safermccauley/>

# NEIGHBOURHOOD EMPOWERMENT TEAM



Neighbourhood Empowerment Team (NET) is a partnership between City of Edmonton, EPS, and the Family Centre. NET works with residents, community, businesses and organizations to build solutions to create safe and vibrant neighbourhoods and communities.

NET responds to and resolves repeated or significant incidents that may impact the security and safety of Edmontonians across the city.

NET achieves this by working with community to address the factors that contribute to the issue, along with reducing the fear of crime and social disorder by using problem solving approaches.

## **NET**

[https://www.edmonton.ca/residential\\_neighbourhoods/fire\\_safety/neighbourhood-empowerment-team.aspx](https://www.edmonton.ca/residential_neighbourhoods/fire_safety/neighbourhood-empowerment-team.aspx)

## **NEIGHBOURHOOD RESPONSE TOOL**

[https://www.edmonton.ca/residential\\_neighbourhoods/neighbourhood-response-resource.pdf](https://www.edmonton.ca/residential_neighbourhoods/neighbourhood-response-resource.pdf)

## **BUSINESS SAFETY MATTERS**

[https://www.edmonton.ca/residential\\_neighbourhoods/PDF/NET-BusinessSafetyMattersGuide.pdf](https://www.edmonton.ca/residential_neighbourhoods/PDF/NET-BusinessSafetyMattersGuide.pdf)

## **CRIME PREVENTION THROUGH ENVIRONMENTAL DESIGN**

[https://www.edmonton.ca/residential\\_neighbourhoods/CPTED\\_Brochure.pdf](https://www.edmonton.ca/residential_neighbourhoods/CPTED_Brochure.pdf)

## **PROTECT YOUR HOME**

[https://www.edmonton.ca/residential\\_neighbourhoods/PDF/ProtectYourHome-Guide.pdf](https://www.edmonton.ca/residential_neighbourhoods/PDF/ProtectYourHome-Guide.pdf)

## **9PM ROUTINE**

[https://www.edmonton.ca/residential\\_neighbourhoods/PDF/NET-9pmRoutine.pdf](https://www.edmonton.ca/residential_neighbourhoods/PDF/NET-9pmRoutine.pdf)

## **SAFER BUSINESS SPACES**

[https://www.edmonton.ca/residential\\_neighbourhoods/PDF/SaferBusinessSpacesGuide.pdf](https://www.edmonton.ca/residential_neighbourhoods/PDF/SaferBusinessSpacesGuide.pdf)

## **SENIORS SAFETY AT THE DOOR**

[https://www.edmonton.ca/residential\\_neighbourhoods/PDF/SeniorsSecurity-DoorStickers.pdf](https://www.edmonton.ca/residential_neighbourhoods/PDF/SeniorsSecurity-DoorStickers.pdf)

## **YOUTH TRANSIT RESOURCE GUIDE**

[https://www.edmonton.ca/residential\\_neighbourhoods/PDF/YouthTransitResourceGuide.pdf](https://www.edmonton.ca/residential_neighbourhoods/PDF/YouthTransitResourceGuide.pdf)

# CRIME PREVENTION THROUGH ENVIRONMENTAL DESIGN

Crime Prevention Through Environmental Design can be effective in preventing property crimes such as Break & Enter, Theft of Auto, and Theft from Auto. CPTED is a basic, common sense approach, and you can find all sorts of tips (steering wheel club, tamper proof license plate screws, lighting, maintenance of vegetation, window bars etc.) at the links below.

## **EPS CRIME PREVENTION:**

<https://www.edmontonpolice.ca/CrimePrevention>

<https://www.facebook.com/epscrimeprevention>

## **CRIME FREE MULTI HOUSING:**

<https://www.edmontonpolice.ca/CrimePrevention/CommunitySafety/CrimeFreeMultiHousing>

## **NEIGHBOURHOOD EMPOWERMENT RESOURCES (NET):**

### **Crime Prevention Through Environmental Design**

[https://www.edmonton.ca/residential\\_neighbourhoods/CPTED\\_Brochure.pdf](https://www.edmonton.ca/residential_neighbourhoods/CPTED_Brochure.pdf)

### **Protect Your Home**

[https://www.edmonton.ca/residential\\_neighbourhoods/PDF/ProtectYourHome-Guide.pdf](https://www.edmonton.ca/residential_neighbourhoods/PDF/ProtectYourHome-Guide.pdf)

### **Business Safety Matters**

[https://www.edmonton.ca/residential\\_neighbourhoods/PDF/NETBusinessSafetyMattersGuide.pdf](https://www.edmonton.ca/residential_neighbourhoods/PDF/NETBusinessSafetyMattersGuide.pdf)

## **ALBERTA COMMUNITY CRIME PREVENTION ASSOCIATION (ACCPA):**

<https://www.albertacrimeprevention.com/community-resources/>

## CONNECTIVITY / SOCIAL MEDIA



### **MCCAULEY CONNECT & SHARE**

In response to COVID-19, several McCauley community members created a Facebook group for individuals to offer or request support. It is hoped that community members may continue to use this resource in a post-pandemic environment.

#### **Resource:**

You are invited to visit and join Facebook @McCauley Connect & Share: <https://www.facebook.com/groups/544223456204805/>

### **SAFER MCCAULEY:**

An inclusive, community-driven safety initiative. It is a component of REACH Edmonton's Neighbourhood Organizing Initiative (NOI), which aims to connect, convene and activate community members around neighbourhood-specific safety issues.

#### **Resource:**

For up-to-date information regarding McCauley issues and activities, you are invited to visit and join Facebook @Safer McCauley: <https://www.facebook.com/safermccauley/>

### **REACH COVID-19 COMMUNITY DATABASE:**

REACH Edmonton has developed a thorough and easy to navigate COVID-19 Community Database. Visitors are welcome to add to the database and provide feedback about other resources they'd like to find.

#### **Resource:**

Please visit REACH Edmonton COVID-19 Community Response: <https://reachedmonton.ca/covid-19-community-response/>